



# COVID-19 GUIDELINES

as of 3<sup>rd</sup> February, 2021

Dear Guest,

As we look ahead to the future of hospitality and travel, we have implemented full-scale enhancements to elevate our already stringent health and safety procedures. These include [Lead With Care](#): our new global health and safety program in collaboration with global experts, which provides ongoing, real-time guidance on the evolving COVID-19 situation.

We would like to draw your attention to the following directives regarding entry into the Maldives:

- Visitors are required to submit a negative PCR test result for entry to the Maldives (Test sample must be taken not more than 96 hours prior to departure) (attestation in English), Infants of less than 1 year are exempted.
- Please submit the online [health declaration form](#) (one form per visitor) with a photo of yourself and the PCR Test result 24 hours prior to your arrival in order to speed up the immigration process. You will be asked to provide the QR code upon arrival.
- Visitors are required to undergo thermal screening on arrival and wear masks when entering, while inside the airport terminal building and while travelling to the Resort
- Health Authorities may elect to conduct randomised PCR test on individuals at no charge
- "Two-resorts" stays are permissible in principle, subject to Ministry of Tourism approval. We will assist in obtaining this approval one day ahead of the movement. A negative PCR test is required for visitors arriving to Four Seasons Maldives from other resorts or yachts (test sample must be taken not more than 48 hours prior to arrival). If the other resort was under monitoring/contact tracing during the 10 days preceding the date of arrival, Four Seasons Maldives reserves the right to cancel the reservation at a moment's notice. In this case no cancellation charges will be applied.
- Prior to departure from the Resort, visitors must complete the online [health declaration form](#)
- PCR testing services are available at a charge of US\$150 plus 10% service charge and 12% GST per person to guests who require COVID-19 test results to travel to their next destination. Please advise us in advance.
- If you or anyone in your party test positive for COVID-19 within 14 days of your departure, you are requested to immediately inform the Resort to enable contact tracing

Your Four Seasons experience may look different in this new environment, but we are taking every effort to ensure it feels the same, with our colleagues delivering our trademark attention to detail, intuitive service and personalised care.

Sanitising stations will be available at our airport lounges and in the Resort's public areas. There will be a temperature check upon arrival at the island; thank you in advance for your kind cooperation. For medical assistance during your stay, please contact our 24-hour in-house clinic.

In addition, we recommend the use of the [Four Seasons App](#) to chat with our team members (in any of 100 languages) to make contact-free restaurant and spa reservations, order room service, and for any other request or query you may have before, during or after your stay.

Please feel free to contact us for any clarifications or to discuss any specific needs. We look forward to warmly welcoming you amid this new era of travel.

**The Reservations Team at Four Seasons Resorts Maldives**